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"The password has expired" error message when logging into your Windows virtual machine

• Parallels Desktop for Mac Standard Edition

Symptoms

When you start your virtual machine, you can see the message below even if you didn't assign any login password:

Your password has expired and must be changed.

Cause

Standard Windows password reset request.

Resolution

- 1. Do not enter any password and click OK;
- 2. This will prompt you to enter old password, new password and confirm new password;
- 3. Keep all the fields blank and push Enter key, this will start Windows virtual machine;
- 4. Go to **Start** menu > **Run** > type **control passwords2** and push **Enter**. For Windows 7 virtual machines use **control userpasswords2** command;
- 5. Un-check the option "This computer requires a user name and password";
- 1. Click on Apply and OK;
- 2. Restart Windows and it will not prompt for any password.

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