

## How can I transfer my Parallels Desktop activation key to another account?

- Parallels Desktop for Mac Standard Edition
- Parallels Desktop for Mac Pro Edition
- Parallels Desktop for Mac Business Edition
- My Account

How to transfer my Parallels Desktop activation key to another account?

## Resolution

1. You would like to change the e-mail address of your existing Parallels account.

Visit this article: KB 116540.

2. You would like a key moved to another person's account.

Only <u>Parallels Customer Service</u> can remove a key from a Parallels account, so that it could be registered under another one.

Please take note of the following when submitting a key transfer request:

- 1. The request for registration transfer should be submitted by the current owner of the activation key.
- 2. When the key is removed from the current owner's account, a new owner will be able to register it again. Visit <u>this article</u> for details on the registration process.

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