

Windows or Mac shortcuts do not work in macOS virtual machine

- Parallels Desktop for Mac Pro Edition
- Parallels Desktop for Mac Business Edition

Symptoms

My Mac (CMD+Q and CMD+W) or Windows (e.g. Ctrl+C, Ctrl+V) specific shortcuts do not work in my virtual machine.

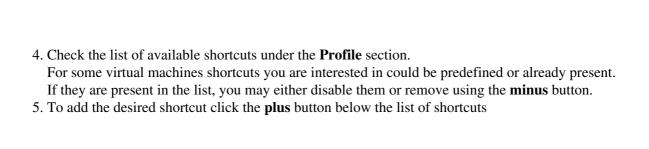
Whenever I use them, they are applied to the macOS side or make no effect at all.

Resolution

Take these steps change shortcuts behavior:

- 1. Launch Parallels Desktop.
- 2. Click on the **Parallels Desktop** menu on the top menu bar and select **Preferences**.

3. Click on the **Shortcuts** tab and then select a virtual machine from the list below where you want to change shortcut settings.



6. Select CMD and put Q in both From and To fields, then click OK button to save the shortcut.
7. Follow steps 1 to 6 for CMD+W key combination or any other shortcut. 8. Start your virtual machine. Now CMD+Q and CMD+W should work inside the virtual machine.
© 2024 Parallels International GmbH. All rights reserved. Parallels, the Parallels logo and Parallels Desktop are registered trademarks of Parallels International GmbH. All other product and company names and logos are the trademarks or registered trademarks of their respective owners.