



Windows Boot Camp disk or partition is not appearing in Finder

- Parallels Desktop
- Parallels Desktop for Mac Standard Edition

Symptoms

After unclean Windows shutdown in Boot Camp or Virtual machine based on Boot Camp, you will not be able to see Windows partition, if you have NTFS-3G installed

Cause

NTFS-3G intercepts all Mac OS ntfs driver calls, and manage NTFS partitions on boot, or after Virtual machine is stopped.

If Windows was not cleanly shutdown, NTFS-3G doesn't mount dirty NTFS volume by default.

Resolution

Please start Windows in Virtual Machine or directly in Boot Camp, and perform disk check using chkdsk utility

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chkdsk DriveLetter: /f /r
```

or GUI utility from disk properties and select repair errors option.

Please note, that you need to restart Virtual machine, or Windows in Boot Camp to finish process.

After you logon to Mac OS, or stopped Virtual Machine, sometime it is still necessary to mount Windows partition from Disk Utility