

How to run multiple displays in the extended desktop mode in Coherence?

- Parallels Desktop for Mac Standard Edition
- Parallels Desktop

Symptoms

I want to run extended desktop of Windows XP in Coherence mode. But the message appears:

Unable to switch to Coherence Mode. Primary operating system does not support screen resolution request

Resolution

To be able to work in the dual monitor mode:

- 1. From the **View** menu, choose the "**Customize...**" option.
- 2. Open the "Coherence" tab and check the "Use multiple displays" option.
- 3. Then open Parallels Desktop and go to **Preferences** -> **Appearance** menu.
- 4. Check the "Change Mac OS X resolution" option.

After that please check the resolutions of the monitors that you will use. Change the resolutions of both monitors to be the same. (E.g. if you have a Macbook, change the image to 1024 x768 stretched to match the standard square monitor (4:3 viewing ratio).

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