

How to set up printing from Windows VM using Mac OS compatible printers or Apple Bonjour

- Parallels Desktop for Mac Standard Edition
- Parallels Desktop for Mac Pro Edition
- Parallels Desktop for Mac Business Edition

RESOLUTION

1. In Mac OS X, open **System Preferences > Sharing > In Services** enable the **Printer Sharing** service.
2. Go to **System Preferences > Printers & Scanners > Sharing** and make sure that your printer is enabled in the **Share these printers with other computers** list.
3. Make sure that your printer is able to print from the Mac side (print a test page).
4. Open virtual machine configuration > switch to **Hardware** tab > **Shared Printers** and make sure the "**Share Mac printers with [the name of the virtual machine]**" check-box is empty.
5. In Windows VM download and install Apple Bonjour for Windows
6. When Bonjour installation is complete, start Bonjour Printer Wizard on your Windows desktop.
7. Click **Next**. Select your printer from the Wizard's Shared Printers list and click **Next**.
8. You should select either **Generic/MS Publisher Color Printer** for your printer or your printer particular model if it's available in the list. Hit **Next**.
9. Click **Finish** and try printing any document using the Bonjour printer.

TROUBLESHOOTING

If Bonjour printer doesn't work after completing Bonjour wizard, do the following:

1. Uninstall any native drivers for the printer from Windows you may have already installed.
2. Make sure you have selected Bonjour printer when issued print command. Windows may show you several printers available.

Please also check Firewall settings on the Mac side (**System Preferences > Security & Privacy > Firewall** tab) and turn off the Firewall.

ADDITIONAL INFORMATION

- Apple - Mac OS X - Bonjour
- Bonjour Printing Specification
- Bonjour (software) from Wikipedia, the free encyclopedia