



Sticky keys issue

- Parallels Desktop
- Parallels Desktop for Mac Standard Edition

Symptoms

After using a key combination (for example Cmd-Shift-Control-4 to take a screenshot) hitting any keyboard button when in virtual machine activates a shortcut involving a Control/Shift/Command/Option key and the button you have pressed. For example clicking S opens "Save as..." window (which normally opens with Control+S).

Workaround

This is a known, so called "Sticky key" issue. Parallels Development is aware of it. For now there are 2 workarounds possible:

- 1) Click the faulting key (Control in our example) and "S" will behave as it should.
- 2) Go to Parallels Desktop preferences and disable key mapping for key which behaves abnormally ("Cmd+S > Control+S" in our case).