



How to fix slow scrolling in Windows 11 Virtual Machines in Parallels Desktop

- Parallels Desktop for Mac Business Edition
- Parallels Desktop for Mac App Store Edition
- Parallels Desktop for Mac Pro Edition
- Parallels Desktop for Mac Standard Edition

The issue described in this article was addressed in the Parallels Desktop 20 (55742) released on November 28, 2024. To update Parallels Desktop, click the Parallels Desktop icon in the top menu bar (or using the Dock icon) > **Check for Updates** or download the installer from the [Download](#) page.

Some customers reported slow scrolling issues in Windows 11 virtual machines. Conditions vary, but overall symptoms are the same: scrolling becomes slow or laggy after some time. The workaround mentioned below was tested locally and with some customers and confirmed effective.

Resolution

1. Open **Parallels Desktop** > Launch your **Windows Virtual Machine** experiencing the **scrolling issue**.
2. Click on the **Windows Start** Icon > Type **CMD** > Right-click on **Command Prompt** > Run as Administrator
3. Execute the command below:

```
powercfg /hibernate off
```

4. **Shutdown** the virtual machine (Click on the **Windows Start** Icon > Click on the **Power** Button > **Shutdown**)
5. Relaunch the **Windows Virtual Machine**> The scrolling should return to normal.

If, after following these instructions, you are still having issues scrolling, [contact](#) our Support.

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