|| Parallels[®]

Fix the file synchronization issues for the shared files on macOS Sonoma virtual machine on a Mac with Apple silicon

- Parallels Desktop for Mac Pro Edition
- Parallels Desktop for Mac Business Edition
- Parallels Desktop for Mac Standard Edition

This article addresses a specific issue faced by several Parallels Desktop customers running a macOS Sonoma 14 virtual machine (VM) on a Mac with Apple silicon.

The issue is that upon making some changes in the files stored on the host macOS system and shared with the VM, these changes are not reflected in real-time inside the macOS VM.

Sometimes, upon effecting a modification to a file on the macOS host which is shared to the macOS virtual machine, the below error is encountered upon attempting to open the file on the virtual machine:

•••	< > Test -u	pdate		000 >	û 🔗	···· ~	Q
Favourites							
Recents	H artista For the format For the same share that the more the same share that the more the same share that the						
🙏 Applications	No Marana Bandarana Al Anarana Al						
Desktop	Test.rtf	Те					
Documents		The document "Test 2.rtf" cou	blu				
Downloads		not be opened. The file doesn exist.	ı'τ				
Locations		ок					
iCloud Drive							
🗁 Parallels Tools							
🗁 shared							
Tags							
Red							
Orange							
Yellow							

Note: If you have a macOS virtual machine running on a Mac with macOS Sonoma 14.2, you might have already noticed an issue when you can't see the Shared folder inside your macOS virtual machine (VM).

The issues have been fixed in macOS 14.3. Update the macOS version inside the VM to macOS 14.3 or a newer version.

Workaround

To ensure the synchronization of the updated shared files on your macOS VM, please follow the below instructions:

1. Unmount the default mounted Shared Folder, inside the macOS VM, open Terminal (Applications > Utilities > Terminal), and execute the following command :

sudo umount /Volumes/My\ Shared\ Files

2. Enable File Sharing on the Mac side: open **System Settings > Sharing > File Sharing.** Add the folders you want to be shared. Learn more <u>here</u>.

Q sha	8	Content & Me	edia							
Sharing		File Sharing			(i)					
DVD or	CD Sharing	F Media S	Sharing) i					
File s Inter Medi	File Sharing: On Other users can access shared folders on this computer, and administrators all volumes, at smb://192.168.1.4									
Print	Allow full disk access for all users									
Winc	Shared Folders		Users							
	Documents		Pramesh Boo	Read & Write	• (i)					
Shak	🖻 Desktop		Everyone	Read & Write	•					
to loc Shar	Downloads) (i)					
Shov butto	+ -		+ -) (i)					
Exter										
Shar	? Options			Dor	ne i					

3. Inside a macOS VM open Finder > click **Go** in menubar > **Connect to Server** and type in the following:

smb://<IP address of the Mac>

e.g.

smb://192.168.1.4

Note: to obtain the IP address of your Mac, you can check this article.

4. In the prompt, select to log in as **Registered User** and enter your host OS user credentials, or select to log in as a **Guest**.

Note: if you prefer to log in as a Guest, make sure you have Guest access allowed in Mac System Settings > Users and Groups.

5. Done. Your Mac shared folders are accessible via the network.



6. The updated file will open now:



© 2024 Parallels International GmbH. All rights reserved. Parallels, the Parallels logo and Parallels Desktop are registered trademarks of Parallels International GmbH. All other product and company names and logos are the trademarks or registered trademarks of their respective owners.