



Keyboard shortcuts are not working in Parallels Client for macOS

- Parallels Remote Application Server

Symptoms

Regular keyboard shortcuts, like "Command+C" and "Command+V" don't work while used in the remote session from Parallels Client for macOS.

Cause

The shortcut combinations are not being sent correctly due to keyboard layout differences between macOS and Windows.

Resolution

Use **Settings > Keyboard** section in Parallels Client for macOS to adjust the layout on the remote side.
Reference: [User's guide](#)

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