



Control volume level in Windows 11 when 'Sync volume with Mac' feature is disabled in Parallels Desktop

- Parallels Desktop for Mac Business Edition
- Parallels Desktop for Mac Standard Edition
- Parallels Desktop for Mac App Store Edition
- Parallels Desktop for Mac Pro Edition

Some of you might have encountered the issue when using a Windows virtual machine (VM) running on Parallels Desktop with the **Sync volume with Mac** option disabled, the volume level is being changed in both the Windows virtual machine and the host macOS when using the volume keys (**F11** and **F12**) on the keyboard.

The reason for this behaviour is that the volume control keys (F11-F12), as well as the mute key (F10) and brightness controls (F1-F2) are the low-level macOS controls that cannot be fully interrupted and they are sent to the Windows virtual machine only even when Parallels Desktop is configured to always **Send macOS System Shortcuts** to a virtual machine (Parallels Desktop **Preferences > Shortcuts > macOS System Shortcuts > Send macOS system shortcuts > Always**).

Modifying volume settings within the Windows operating system

If the volume level in a virtual machine needs to be changed separately from the host macOS, you can manually update the volume level in Windows.

How to adjust the volume slider in Windows?

Click on the volume icon to open the volume slider. Then, drag the slider to the right/left to increase/decrease the volume.

