

Defective token detected (Mechanism level: AP_REP token id does not match!)

- Parallels Secure Workspace

Symptoms

Unable to launch Remote Desktop sessions from Parallels Secure Workspace when SSO is enabled.

Logs show this error:

```
Defective token detected (Mechanism level: AP_REP token id does not match!)
```

Cause

The token that was used for authentication, is invalid for some reason.

Resolution

Known solutions:

- Check whether the hostname of the RD session broker is accurate.