

## Single Log Out - invalid\_logout\_response

- Parallels Secure Workspace

### Symptoms

In the browser console, the network request for the Single Log Out shows a GET request and returns HTTP code 500.

In the log files, a similar error can be seen:

```
2023-09-19 08:12:05.918592+00:00 somenode1
awingu-api.service[/opt/awingu/awingu-core/virtualenv/bin/gunicorn:1351]:
Encountered errors during SAML authentication: ['invalid_logout_response']
2023-09-19 08:12:05.918929+00:00 somenode1
awingu-api.service[/opt/awingu/awingu-core/virtualenv/bin/gunicorn:1351]:
10.2.0.121 GET
/api/slo/?SAMLResponse=<someresponse>&RelayState=https%3a%2f%2fsome.domain.org%2fapi
=> HTTP 500 (171 msec)
2023-09-19 08:12:05.928031+00:00 somenode1
awingu-api.service[/opt/awingu/awingu-core/virtualenv/bin/gunicorn:1351]:
Internal Server Error: /api/slo/
```

### Cause

A misconfiguration leads to this behavior.

### Resolution

Double-check if the **Single Log Out URL** is properly configured on the external Identity Provider.

For example, if you are using Microsoft Entra ID (formerly Microsoft Azure AD) and have configured an Enterprise Application: go to **Manage > Single Sign-On: Basic SAML Configuration**. Validate this setting: Logout Url (Optional). It should be similar to <https://workspace.domain.org/api/slo/>

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