



Scope of Support for Parallels Products

- Parallels Desktop for Mac Pro Edition
- Parallels Remote Application Server
- Parallels Desktop for Mac Business Edition
- Parallels Desktop for Mac App Store Edition
- Parallels Secure Workspace
- Parallels Desktop for Mac Standard Edition
- Parallels DaaS
- Parallels Browser Isolation

During the term of your active support package for Parallels products, the Parallels team will provide expert-level guidance and troubleshooting in connection with questions and issues arising from the installation, configuration, and use of Parallels software, bug fixes, and issue resolution.

More information on the scope of support for each respective product can be found below:

Product	Scope Of Support Details
Parallels Desktop For Mac	KB124714
Parallels Remote Application Server	KB123418
Parallels Secure Workspace	KB129388
Parallels DaaS	KB130024
Parallels Browser Isolation	KB130105

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