Flickering display in application sessions when using Microsoft Edge 113

- Parallels Secure Workspace

Symptoms

When working in an application session, it flickers. The session appears scrambled.

Cause

This can be related to hardware acceleration.

Resolution

Turn **off** hardware acceleration in Microsoft Edge on the end-user device.

1. Open Microsoft Edge.
2. Click on the Setting and more (Alt+F) 3 dots button, and click/tap on **Settings**.
3. Click on **System and performance** in the left pane. (see screenshot below).
4. Turn **off** Use hardware acceleration when available.

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