



Parallels RAS Customer Experience Program

- Parallels Remote Application Server

Joining Customer Experience Program

Parallels Customer Experience Program helps us to improve the quality and reliability of Parallels RAS. If you accept to join the program, we will collect information about the way you use Parallels RAS. We will not collect any personal data, like your name, address, phone number, or keyboard input.

To join the program:

1. In the RAS Console, select the Administration category.
2. In the right pane, click the Settings tab.
3. Check the Participate in the Customer Experience Program option.

After you join the program, CEP will automatically start to collect information about how you use Parallels RAS. Data collected from you and other participants is combined and thoroughly analyzed to help us improve Parallels RAS.

Additional information about CEP available [here](#).

To leave Customer Experience Program:

1. In the RAS Console, select the Administration category.
2. In the right pane, click the Settings tab.
3. Uncheck the Participate in the Customer Experience Program option.

Leaving Parallels Customer Experience Program will also disable collection of [Analytics Cookies](#). In this case farm will only contact Parallels servers to exchange licensing related information.

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