



Cannot connect to Web Management console

- Parallels Remote Application Server 19.1

Symptoms

Cannot connect to Web Management console with error - "ERR_HTTP2_Inadequate_Transport_Security"

Resolution

Please make sure that you do have TLS 1.2 Security Protocol available on the server. You can refer to the following article

- <https://learn.microsoft.com/en-US/troubleshoot/windows-server/windows-security/restrict-cryptographic-algorithms-protocols>

Or you could use apps that manages protocols, ciphers, hashes and key exchange algorithms on Windows Server to configure it.

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