

Is downgrading supported?

• Parallels Secure Workspace

Resolution

Downgrading is not supported.

Please carefully consider the reasons for downgrading.

Keep in mind:

- Some product changes are done to enhance security (e.g. newer security standards, deprecating older ones).
- Downgrading also means you may not have the most up-to-date security patches applied. We do not provide security patches for older versions.
- Also, keep in mind the <u>Product End-of-Maintenance and Support Policy</u>.

If you still want to go back to an older version:

- Restore a backup of each node of the Parallels Secure Workspace environment (and external database, if applicable). More info: <u>Backup and restore strategies</u>.
- Or grab a copy of an older version and start from scratch. More info: <u>Download appliance</u>.

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