

## Activate Parallels Desktop with a permanent key from a newer major version

• Parallels Desktop for Mac Standard Edition

To make the activation procedure of our products more cohesive and straightforward, it's now possible to activate Parallels Desktop 17 or Parallels Desktop 18 with a permanent key from Parallels Desktop 18/19 and newer versions correspondingly. This feature might be useful when your macOS isn't compatible with the Parallels Desktop version installed on your Mac, but you need a permanent license. Learn more in <u>KB 114381</u>.

## Requirements

- 1. To activate Parallels Desktop 17 with a permanent key from Parallels Desktop 18 and newer versions, you must have Parallels Desktop 17.1.5 or newer Parallels Desktop 17 build installed on your Mac.
- 2. To activate Parallels Desktop 18 with a permanent key from Parallels Desktop 19 and newer versions, you must have Parallels Desktop 18.3.2 or newer Parallels Desktop 18 build installed on your Mac.

## **Known Issues**

1. When activating a Parallels Desktop 17 build, a Parallels Desktop 18 key isn't listed as an available key in the **My Licenses** window:

## Resolution

- 1. Visit My Account and locate your permanent key for Parallels Desktop 18. Copy it.
- 2. In Parallels Desktop application, proceed to **Account & License** > **Enter a key** > paste the key and click **Activate**.

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