

## Client name on RDS server

- Parallels Secure Workspace

## Resolution

On the Microsoft Windows RDS server, the name appears as "AW-xxxxxxxx-xxx".

This is default behavior and can not be changed in the System Settings.

This refers to a part of the **application session ID** used internally by Awingu.

For instance, when opening the **Task Manager** on a Microsoft Windows RDS host and navigating to the **Users** tab, it's possible to right-click the column headers to display the **Client name** column. The client name looks like **AW-9B00349C-10AD**.

In Awingu, it's possible to find the full **Client Session ID** by navigating to **Awingu's Dashboard > Audit > Application Sessions**. Enter the client name here. The full client session ID will be similar to **9b00349c-10ad-4fec-b5d9-d2cd7433c211**. This will show all the details related to this application session.