

## Client name on RDS server

• Parallels Secure Workspace

## Resolution

On the Microsoft Windows RDS server, the name appears as "AW-xxxxxxxxxxxxxxxx".

This is default behavior and can not be changed in the System Settings.

This refers to a part of the application session ID used internally by Awingu.

For instance, when opening the **Task Manager** on a Microsoft Windows RDS host and navigating to the **Users** tab, it's possible to right-click the column headers to display the **Client name** column. The client name looks like AW-9B00349C-10AD.

In Awingu, it's possible to find the full **Client Session ID** by navigating to **Awingu's Dashboard > Audit > Application Sessions**. Enter the client name here. The full client session ID will be similar to 9b00349c-10ad-4fec-b5d9-d2cd7433c211. This will show all the details related to this application session.

© 2024 Parallels International GmbH. All rights reserved. Parallels, the Parallels logo and Parallels Desktop are registered trademarks of Parallels International GmbH. All other product and company names and logos are the trademarks or registered trademarks of their respective owners.