



Increase log level of application gateway

- Parallels Secure Workspace

Resolution

Navigate to **System Settings > Global > Troubleshoot**.

Scroll down to the bottom to **Logging > Application Gateway Log Level**.

The default level is set to "warning".

For advanced troubleshooting, set it to "debug".

Mind changing this back to "warning" after debugging, as this records a whole lot of data - especially on busier environments.

© 2024 Parallels International GmbH. All rights reserved. Parallels, the Parallels logo and Parallels Desktop are registered trademarks of Parallels International GmbH. All other product and company names and logos are the trademarks or registered trademarks of their respective owners.