

Can't login as the management user (local admin) because of SSO/Pre-Authentication Redirection

- Parallels Secure Workspace

Symptoms

After enabling SAML or OpenID Pre-Authentication/SSO, it's not possible to log in with the management user because of the automatic redirection to the Identity Provider (IdP).

Resolution

To log in with the management user account, navigate to **`https://<IP_or_FQDN_of_the_appliance>/login?noPreAuth`**

Important: noPreAuth is case-sensitive.

You will be able to log in directly, but only with the management user.

More info: [Reset password of built-in management user \(local admin\)](#) .