

## Opening the on-screen keyboard on a Microsoft Windows tablet (in Windows 10)

- Parallels Secure Workspace

### Symptoms

The end user is working with a Microsoft Windows tablet.

The keyboard icon is unavailable when clicking the polygon.

### Resolution

In this use case, it's recommended to show the **touch keyboard** button.

1. Using a finger, press the Microsoft Windows taskbar for a couple of seconds until a rectangle appears around it.
2. Release the finger from the screen.
3. A menu pops up, make sure the **Show touch keyboard button** option is checked.
4. The keyboard icon should now be visible at the right-hand side of the taskbar