

The touch keyboard appears every time when tapping in a RemoteApp / RDS App

• Parallels Secure Workspace

Symptoms

The touch keyboard appears every time when tapping in a RemoteApp / RDS App.

Cause

A streamed application is considered as a text field for Windows.

Resolution

You can change a setting in Microsoft Windows to explicitly enable or disable the touch keyboard with the keyboard button on the task bar (only if you are not in tablet mode).

- 1. In Microsoft Windows, navigate to **Settings > Devices > Typing.**
- 2. Find the setting "Show the touch keyboard when not in tablet mode and there's no keyboard attached": set this to "off".

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