|| Parallels[®]

Change the printer driver used by the Parallels Secure Workspace Virtual Printer

• Parallels Secure Workspace

Resolution

Only perform this procedure when asked by the support team.

- 1. Log in to the Workspace as an administrator.
- 2. Navigate to https://remote.workspace.env/api/v2/apps
- 3. Find the app for which the printer driver needs to be adjusted. The link will be similar to *https://remote.workspace.env/api/v2/apps/1* (where 1 is the ID of the application).

Navigate to that link.

- 4. Scroll to the bottom and click "Raw data".
- 5. In the textbox, only put the JSON below.

Mind that Microsoft Print To PDF is the default.

```
{
    "printer_driver_name": "Microsoft Print To PDF"
}
Or alternatively:
    {
        "printer_driver_name": "Microsoft XPS Document Writer v4"
    }
6. Careful: click [PATCH] and not the other button.
7. The output should change and you should be able to confirm the name of the printer driver.
```

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