



Activate Parallels Desktop upon getting the "Unable to verify license signature" error message

- Parallels Desktop for Mac Standard Edition
- Parallels Desktop for Mac Business Edition
- Parallels Desktop for Mac Pro Edition
- Parallels Desktop for Mac App Store Edition

If you get the **Unable to verify the license signature. Please try to reactivate Parallels Desktop.** error message upon trying to activate Parallels Desktop with a valid license key or a trial, we advise you to perform the steps outlined below:

Solution

The issue has been addressed in Parallels Desktop 18.1.0. However, if the issue remains, open **Terminal** (Finder > Applications > Utilities > Terminal) and execute the command below:

```
sudo chflags 0 /Library/Preferences/Parallels/licenses.json
```

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