Configuring the Single Sign-On (SSO) integration with Parallels My Account

- Parallels Desktop for Mac Business Edition
- My Account

Integration between Parallels My Account and corporate Identity Providers (IdP) like Microsoft Entra ID, Okta, or Ping Identity enables Single Sign-On (SSO) login to Parallels My Account and automatic provisioning and revocation of Parallels product licenses to end users in your Organization. The organization's business account admins can log into https://my.parallels.com using their company's standard authentication procedure, while the end-users can activate Parallels products on their devices via Single Sign-On.

Note: Currently, the product activation via SSO is supported only for Parallels Desktop for Mac Business Edition per-user subscriptions and requires Parallels Desktop for Mac version 18 or above. Learn more: https://kb.parallels.com/129133.

Even if your organization does not use Parallels Desktop for Mac Business Edition, you may benefit from the SSO integration with My Account. Such integration provides more control over the users with access to the Parallels product licenses stored in the organization's business account registered with Parallels.

Once the integration is configured, you can begin granting access to the organization's business account to your users by adding them to the Parallels Business Account Admins group in your Identity Provider's directory. Deleting or blocking a corporate user account of a departing employee automatically deprives them of access to Parallels My Account.

Note: The integration between Parallels My Account and IdPs relies on SAML 2.0 for SSO and SCIM 2.0 for user identity information synchronization.

Refer to the following documents for detailed instructions on configuring IdP integration on different platforms:

Microsoft Entra ID | Okta | Ping Identity

Even if your corporate identity provider is not on the above list, you can still try setting up the integration, provided your service of choice supports SAML 2.0 and SCIM 2.0 protocols.

Once the integration is completed, the users who were granted access to sign into the configured account, can do that by using the **Continue with SSO** button at https://my.parallels.com/login.

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