



## **Certain applications do not work correctly, unless "use RemoteApps" option is enabled.**

- Parallels Remote Application Server 18.0
- Parallels Remote Application Server 18.3
- Parallels Remote Application Server 19.0

### **Problem:**

Certain applications relying on the UWP (Universal Windows Platform) or Windows Explorer (explorer.exe) elements only work correctly if "Use RemoteApps" option is enabled or when launched inside a Published Desktop.

### **Solution:**

1. Confirm that affected application works correctly when launched inside a Published Desktop.
2. Publish desired application from the RAS Console.
3. Set "-runexplorer" parameter in the RAS Console ->Publishing -> %YourApplication% -> Application tab.
4. Click "Save as Default settings" and apply changes.

**Note:** Steps should be applied to each published application individually.

**Note 2:** This parameter is not compatible with RemoteApps functionality.

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