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## Certain applications do not work correctly, unless "use RemoteApps" option is enabled.

- Parallels Remote Application Server 18.0
- Parallels Remote Application Server 18.3
- Parallels Remote Application Server 19.0

## **Problem:**

Certain applications relying on the UWP (Universal Windows Platform) or Windows Explorer (explorer.exe) elements only work correctly if "Use RemoteApps" option is enabled or when launched inside a Published Desktop.

## Solution:

- 1. Confirm that affected application works correctly when launched inside a Published Desktop.
- 2. Publish desired application from the RAS Console.
- 3. Set "-runexplorer" parameter in the RAS Console ->Publishing -> %YourApplication% -> Application tab.
- 4. Click "Save as Default settings" and apply changes.

Note: Steps should be applied to each published application individually.

Note 2: This parameter is not compatible with <u>RemoteApps</u> functionality.

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