

Another user connected to the server, forcing the disconnection of the current user

- Parallels Secure Workspace

Symptoms

When starting an RDS session from within the Workspace, an error appears:

Another user connected to the server, forcing the disconnection of the current user.

Cause

- Required group policy setting is not applied.

Resolution

- Verify whether this group policy has been properly applied to the RDS host.

Computer Configuration > Policies > Administrative Templates > Windows Components > Remote Desktop Services > Remote Desktop Session Host > Connections: Restrict Remote Desktop Services users to a single Remote Desktop Services sessions: Disabled.
