

Another user connected to the server, forcing the disconnection of the current user

• Parallels Secure Workspace

Symptoms

When starting an RDS session from within the Workspace, an error appears:

Another user connected to the server, forcing the disconnection of the current user.

Cause

• Required group policy setting is not applied.

Resolution

• Verify whether this group policy has been properly applied to the RDS host.

Computer Configuration > Policies > Administrative Templates > Windows Components > Remote Desktop Services > Remote Desktop Services Services Users to a single Remote Desktop Services Service

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