Generate group policy (GPO) reports

- Parallels Secure Workspace

Resolution

For troubleshooting, group policy results may be useful.

For Parallels Secure Workspace, only group policies applied to Remote Desktop session hosts and the users are relevant.

When logged on to an RD session host, please perform these two procedures.
Adjust the paths to a location for which the user account has "write" permissions.

1. Start an **elevated command prompt** (Run as administrator)
2. Execute the following command:

```
gpresult /h C:\logs\gpo_machine.html /f
```

This GPO report contains details on all the group policies applied to the RD session host (computer object).

1. Start a **command prompt** (when using the affected user's credentials)
2. Execute the following command:

```
gpresult /h C:\logs\desktop\gpo_user.html /f
```

This GPO report contains details on all the group policies applied to the user.

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