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White list specific users who do not need to use multi-factor authentication

• Parallels Secure Workspace

Resolution

If specific users need to be excluded from enforced multi-factor authentication (MFA) when logging in, it's possible to white list them.

For security reasons, it is always recommended to enable MFA for all users and most definitely privileged ones (IT staff, management, ...).

To white list users, go to **System Settings > Manage > User Connector: Multi-factor Authentication**. Here it's possible to specify whitelisted **subnets** or whitelisted **user labels**.

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