

## Parallels Remote Application Server v19 Known Issues

• Parallels Remote Application Server 19.0

Before upgrading Parallels Remote Application Server to v19 please make sure the known issues below are not critical for your environment.

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## Parallels RAS v19 Known Issues:

Build number	Affected component	Description	Resolution/Workaround
v19.1.1-23476		RAS Console might fail to complete the login process without restarting the redundancy service.	Resolution: the issue has been resolved in build 19.1.1.2 (version 23477).  Please upgrade your Parallels RAS Core to version 19.1 Hotfix 2 or <u>later</u> .
v19.2.1-23942	RAS Enrollment Server	In some scenarios, users may receive a credential error when logging in using SAML SSO even after increasing the response timeout (by default, 10 seconds) using the ESResponseTimeoutSec registry key.	Resolution: The issue has been resolved in build 19.3.1 (version 24569).  Please upgrade your Parallels RAS Core to version 19.3 Update 1 or <u>later</u> .
v19.3.0-24515	RAS Management Portal	When using Management Portal, host pool names are not shown in the hosts list.	Resolution: The issue has been resolved in build 19.3.1 (version 24607).  Please upgrade your Parallels RAS Core to version 19.3 Update 1 or <u>later</u> .
v19.3.0-24515	Universal Printing	If multiple users use Universal Printing on the same host, it is available only to the first user.	Resolution: The issue has been resolved in build 19.3.1 (version 24575).  Please upgrade your Parallels RAS Core to version 19.3 Update 1 or <u>later</u> .

Should you have any questions, please get in touch with Parallels

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