

Parallels Remote Application Server v19 Known Issues

- Parallels Remote Application Server 19.0

Before upgrading Parallels Remote Application Server to v19 please make sure the known issues below are not critical for your environment.

Click **Get updates** to subscribe to this article to be immediately notified of fixing these few remaining issues.

Parallels RAS v19 Known Issues:

Build number	Affected component	Description	Resolution/Workaround
v19.1.1-23476	RAS Console	RAS Console might fail to complete the login process without restarting the redundancy service.	Resolution: the issue has been resolved in build 19.1.1.2 (version 23477). Please upgrade your Parallels RAS Core to version 19.1 Hotfix 2 or <u>later</u> .
v19.2.1-23942	RAS Enrollment Server	In some scenarios, users may receive a credential error when logging in using SAML SSO even after increasing the response timeout (by default, 10 seconds) using the ESResponseTimeoutSec registry key.	Resolution: The issue has been resolved in build 19.3.1 (version 24569). Please upgrade your Parallels RAS Core to version 19.3 Update 1 or <u>later</u> .
v19.3.0-24515	RAS Management Portal	When using Management Portal, host pool names are not shown in the hosts list.	Resolution: The issue has been resolved in build 19.3.1 (version 24607). Please upgrade your Parallels RAS Core to version 19.3 Update 1 or <u>later</u> .
v19.3.0-24515	Universal Printing	If multiple users use Universal Printing on the same host, it is available only to the first user.	Resolution: The issue has been resolved in build 19.3.1 (version 24575). Please upgrade your Parallels RAS Core to version 19.3 Update 1 or <u>later</u> .

Should you have any questions, please get in touch with Parallels

Support: <https://www.parallels.com/products/ras/support/>

© 2024 Parallels International GmbH. All rights reserved. Parallels, the Parallels logo and Parallels Desktop are registered trademarks of Parallels International GmbH. All other product and company names and logos are the trademarks or registered trademarks of their respective owners.