

# RemoteFX audio redirection not working

• Parallels Remote Application Server

## **Symptoms**

RemoteFX redirection for USB audio device has been configured.

The device shows up as **Remote Audio** device in the remote session instead of its real name:

It doesn't redirect sound.

#### Cause

RemoteFX audio redirection requires setting Remote audio playback to Leave at remote computer.

### Resolution

#### **Windows and Linux**

1. Go to Connection properties Local resources

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<ol> <li>Go to System configuration Sessions Parallels Client I</li> <li>Locate your session and go to its Local Resources</li> <li>Set Remote audio playback to Leave at remote computer</li> <li>Apply settings</li> </ol>	Parallels Client Sessions
How it should look like in the remote session when configured properly	

 $2.\ Set\ \textbf{Remote}\ \textbf{audio}\ \textbf{playback}\ to\ \textbf{Leave}\ \textbf{at}\ \textbf{remote}\ \textbf{computer}$ 

