

Parallels Desktop for Mac computers with Apple silicon and third-party applications compatibility

- Parallels Desktop for Mac Standard Edition
- Parallels Desktop for Mac App Store Edition
- Parallels Desktop for Mac Pro Edition
- Parallels Desktop for Mac Business Edition

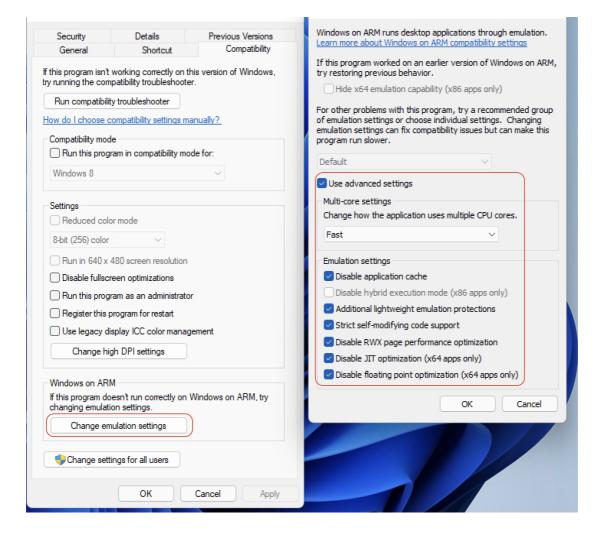
'Unsupported architecture' error message

When you launch a third-party Windows application/game on a Mac with an M-series chip, you may encounter an error message stating that the application/game doesn't support Arm architecture. This error message means that the application/game contains a CPU check that detects an incompatible CPU and terminates the launch.

Application/game crashes or doesn't start

In this case, we advise you to inquire about the status of Arm support from the application/game developer.

If you're trying to run an application/game in Windows 11 on Arm, and it doesn't start or crashes right upon launch, we advise you to enable compatibility settings: right-click the application icon > **Properties** > **Compatibility** tab > **Change emulation settings** > tick all the options as shown in the screenshot below:



NOTE: We don't guarantee that this method will resolve the issue, as some x86 apps require developer attention to become Arm-compatible.

If the application still crashes/doesn't start/starts with an error, we advise you to contact the software developer to request them to enable Arm support.

To make sure that your app/game runs correctly in Windows on Arm, we recommend starting up a <u>trial version</u> of our Parallels Desktop for Mac and installing a trial copy of Windows 11 for Arm in it. It will only take a few minutes and can be done in a couple of clicks. in it. It will only take a few minutes and can be done in a couple of clicks.

You can share your experience and findings on our Forum.

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