



Drag and Drop doesn't work

- Parallels Remote Application Server

Symptoms

The drag and drop functionality doesn't work with the Parallels client for Windows.

Cause

Local drives are not redirected.

Resolution

1. Check in the connection properties **Local resources** if the drives are enabled for redirection.
2. Check if on the RDSH the policy for **Do not allow drive redirection** is set to **Not configured** or **Disabled**:

Computer Configuration Windows Components Remote Desktop Services Remote Desktop Session Host
Device and Resources Redirection Do not allow drive redirection

Alternatively, you can check it in the System registry:

HKLM\SOFTWARE\Policies\Microsoft\Windows NT\Terminal Services\fdDisableCdm

1 means that drive redirection is disabled
0 - it's enabled

If there is no such entry the parameter is not configured.
