|| Parallels[®]

How to enable Verbose logging for Parallels Client on Igel thin client

• Parallels Remote Application Server

To enable Verbose logging for Parallels Client on Igel thin client, please create a file

 ${\sim}/.{\tt config/2X/Client/parallelssettings}$ and put a string <code>LOG_LEVEL=5</code> into it.

To do so you may do the following:

1. Start Local Terminal and login as user:



Please note that commands and paths are case-sensitive.

The next time you start Parallels RAS connection on Igel thin client, Parallels Client will have verbose logs.

The log file is ~/.config/2X/Client/ClientLog.log (under the user account), please provide it to Parallels Technical Support when requested.

If you would like to revert logging to default level, you may simply remove file ~/.config/2X/Client/parallelssettings from the machine.

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