



## How to enable Verbose logging for Parallels Client on Igel thin client

- Parallels Remote Application Server

To enable **Verbose** logging for Parallels Client on Igel thin client, please create a file `~/.config/2X/Client/parallelssettings` and put a string `LOG_LEVEL=5` into it.

To do so you may do the following:

1. Start **Local Terminal** and login as **user**:
2. Run command `echo LOG_LEVEL=5 > ~/.config/2X/Client/parallelssettings`
3. Check that the file has been created properly by running command `cat ~/.config/2X/Client/parallelssettings`

**Please note that commands and paths are case-sensitive.**

The next time you start Parallels RAS connection on Igel thin client, Parallels Client will have verbose logs.

The log file is `~/.config/2X/Client/ClientLog.log` (under the user account), please provide it to Parallels Technical Support when requested.

If you would like to revert logging to default level, you may simply remove file `~/.config/2X/Client/parallelssettings` from the machine.