



Inability to create a macOS Monterey 12 VM on Mac computers with Apple M1 chips

- Parallels Desktop for Mac Pro Edition
- Parallels Desktop for Mac App Store Edition
- Parallels Desktop for Mac Business Edition
- Parallels Desktop for Mac Standard Edition

Periodically Apple updates their cloud infrastructure and some of you might have issues with creating a macOS Monterey 12 virtual machine (VM) on Mac computers with Apple M1 chips in Parallels Desktop 17. When it takes place, attempts to download a macOS Monterey 12 VM from the list of Free Systems result in **Operation failed** error messages.

Estimated downtime

The issue is supposed to be fixed within a short period.

Proposed solution

We kindly advise you to wait a bit and try creating a virtual machine after some time.

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