Guest agent at is already in use by VDI Agent at

- Parallels Remote Application Server

Symptoms

vdiagent.log has errors like this:

```
[E 0B/00000011/T0BEC/P0F3C] 03-09-21 15:48:42 - Guest agent at
aaa.bbb.xxx.xxx is already in use by VDI Agent at ccc.ddd.yyy.yyy.
```

Cause

There is more than one RAS farm connected to an instance of vCenter.

Resolution

There are two possible solutions:

1. (recommended) Use a dedicated resource pool for each RAS farm;
2. Configure **2XVDIAgent** registry key for VMs and templates from both farms: http://kb.parallels.com/en/124157

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