



Desktops published from Hyper-V Cluster VDI provider get Unknown state during Cluster Aware Update performed on the cluster

- Parallels Remote Application Server

Symptoms

Desktops published from **Hyper-V Cluster** VDI provider get **Unknown** state during **Cluster Aware Update** performed on the cluster.

Resolution

It is the expected behavior in Windows that Windows Updates affect the connectivity of other services.

Windows Updates should not be performed automatically in production environment.

It should be managed and performed only during maintenance and be followed with server restart if prompted to do so.

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