



Parallels Desktop for Mac compatibility with macOS Monterey 12 ? Known Issues

- Parallels Desktop for Mac Standard Edition
- Parallels Desktop for Mac Pro Edition
- Parallels Desktop for Mac Business Edition

Information

Parallels Engineering team keeps testing Parallels Desktop for Mac and other products with macOS Monterey 12 Beta to ensure full compatibility as soon as it is released.

Below is the list of known issues we are working on with the available workarounds that we have tested in our lab.

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Known issues

Issue		Workaround
macOS Monterey 12 as a host operating system		
1	Windows applications launched in the Coherence mode don't occupy full screen and can't be resized with the 'Automatically hide and show menu bar' option turned off.	Fixed in Parallels Desktop 17 .
2	Installation Assistant doesn't have the option "Use Windows from Boot Camp" on an Intel-based Mac.	Fixed in Parallels Desktop 17.1.1 .
3	Unable to drag and drop a file from macOS Home folder to Windows.	Fixed in Parallels Desktop 17 .
macOS Monterey 12 as a virtual machine		
1	Unable to install macOS Monterey 12 virtual machine from the Recovery partition on a Mac with an Intel processor. Invalid argument error.	Fixed in Parallels Desktop 17 .
2	No Internet in macOS 12 virtual machine on Mac computers with Apple M-series chips when VPN is enabled on host.	Follow the steps from KB 128519 to work around the issue.
3	macOS Monterey 12 virtual machine crashes after opening it from Dock.	Fixed in Parallels Desktop 17 .
4	Unable to install macOS Monterey 12 in a virtual machine from .app file on a Mac with an Intel processor.	Fixed in Parallels Desktop 17 . Note: Parallels Desktop doesn't support the installation of a macOS Monterey 12 virtual machine from .app file on Mac computers with Apple M-series chips. Learn more in KB 125561 .
5	Unable to install a macOS Monterey 12 virtual machine from the list of free systems on Mac	This issue might take place when Apple updates its cloud infrastructure or releases updates. The advised

	computers with Apple M-series chips: Operation failed or Failed to create a bootable disk image error message	solution is to wait a bit and try again later. Learn more at KB 128442 . Another workaround that can help in some cases is to open System Preferences > Network > Advanced > Proxies > uncheck all proxies.
6	Unable to create a macOS Monterey 12 virtual machine from the Install.app file on Mac computers with Apple M-series chips: Failed to create a bootable disk image error message	Installing a macOS virtual machine from Install.app is not supported yet on Mac computers with Apple M-series chips. Learn more in KB 125561 .

Issues fixed in macOS Monterey 12

Some customers might have experienced some issues in macOS Big Sur 11 and earlier macOS versions. Below is the list of issues that have been addressed in macOS Monterey 12.

Issue	
1	All network devices in Windows disappear upon switching to the Shared network .
2	Short network interruptions while opening a file from a NAS drive using some applications.
3	"Medent EMR" app can't connect to a server.
4	Certain types of SSL connections to the virtual machine (VM) fail if the network type is set to the Bridged network mode .
5	Network initialization failed error when running more than 32 VMs simultaneously.
6	Windows crashes upon playing sound in the virtual machine.