

Security error observed only via SAML

• Parallels Remote Application Server

Symptoms

The following error is observed when trying to launch published items from HTML5 portal that leverages SAML:

Cause

Local GPO for NLAUser is not configured on RDSH.

Resolution

1. Configure in local policies for each RDSH server:

Deny logon through Remote Desktop Services > add NLAUser:



2. Run gpupdate command.
© 2024 Parallels International GmbH. All rights reserved. Parallels, the Parallels logo and Parallels Desktop are registered trademarks of Parallels International GmbH. All other product and company names and logos are the trademarks or registered trademarks of their respective owners.