Parallels Client is failing to launch published application due to CredSSP error

- Parallels Remote Application Server

Symptoms

- A published app is failing to start from Parallels Client with the error:

- No issues while launching published applications in the HTML5 Gateway.
- Both, client PC and RDSH have the CVE-2018-0886 CredSSP vulnerability patch installed

Cause

- Outgoing NTLM traffic is prohibited from the client PC by GPO "Network security: Restrict NTLM: Outgoing NTLM traffic to remote servers"
- Inbound NTLM traffic is blocked on the target server by GPO "Network security: Restrict NTLM: Incoming NTLM traffic"

Resolution

Client-side

On the client PC, set the following GPO:

Computer Configuration > Policies > Windows Settings > Security Settings > Local Policies > Security Options > Network security: Restrict NTLM: Outgoing NTLM traffic to remote servers > set to **Audit All**

Note: Alternatively, you may configure Network security: Restrict NTLM: Add remote server exceptions for NTLM authentication policy setting to specify a list of remote servers to which client devices are allowed to use NTLM authentication while denying others.
Reference:

https://docs.microsoft.com/en-us/windows/security/threat-protection/security-policy-settings/network-security-restrict-ntlm-o

Server-side

Set the following GPO:

Computer Configuration > Policies > Windows Settings > Security Settings > Local Policies > Security Options > "Network security: Restrict NTLM: Incoming NTLM traffic" > set to **Allow all**

Note: Alternatively, you may create an exception list of servers to exclude from this policy setting Network security: Restrict NTLM: Add server exceptions in this domain.

Reference:

https://docs.microsoft.com/en-us/windows/security/threat-protection/security-policy-settings/network-security-restrict-ntlm-in

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