Configuration items created from .mobileconfig files can't be deployed to Macs

- Parallels Device Management

Symptoms

Configuration items created from **.mobileconfig** files can't be deployed to Macs.

Deployment fails with **Infrastructural** error:

Cause

The payload of the profile requires installing it via MDM server, and the **Configuration Item** was created without that option.

Resolution

Please enroll the Macs in MDM, recreate the Configuration Item with enabled option **Use MDM service when installing on Mac computers**, and deploy it anew:

Note: Big Sur Macs enrolled in MDM do not require this option since all profiles are installed to them via MDM automatically.

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