

HTML5 GW loads with IP address instead of FQDN

- Parallels Remote Application Server

Symptoms

Browsers report that the connection to HTML5 GW is not secure.

HTML5 GW loads with IP address when you access its FQDN.

Cause

Default URL is configured with IP address instead of FQDN.

Resolution

Set correct **Default URL** in Gateway properties using the external FQDN like **https://*external FQDN*/RASHTML5Gateway**:

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