

Two local screens are displayed as a single one in a remote session

- Parallels Remote Application Server

Symptoms

Two local screens are displayed as a single one in a remote session.

Option **Span desktop across all monitors** is disabled in connection properties.

Cause

Some of the local screens have non-standard DPI scaling value, but **DPI aware** option isn't enabled in Parallels Client settings.

Resolution

Please enable it in **Tools Options Advanced Settings**, log off the current session from RDS host and restart Parallels Client (**File Exit**):

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