



Apple Push Notification service server certificate update

- Parallels Device Management

Introduction

On March 29, 2021, Apple will update the Apple Push Notification service root certificate to **AAA Certificate Services** which replaces the old GeoTrust Global CA root certificate. To ensure a seamless transition and to avoid push notification delivery failures, verify that the **new root certificate is included in the Trusted Root Certification Authorities** store on the server hosting **Parallels Configuration Manager Proxy** service before March 29.

Generally, certificates are auto-updated by operating systems. Your environment can be impacted if automatic management of root certificates is disabled and the new certificate has not been manually installed.

Note that Apple Push Notification service certificates issued to you by Apple (<https://identity.apple.com/pushcert/>) do not need to be updated at this time.

Determine if the new APNS root certificate is already added

1. Open the **Microsoft Management Console** on the server hosting the **Parallels Configuration Manager Proxy** service for the **Primary** site.
2. Click the **File** menu and choose **Add/Remove Snap-in**. Add the **Certificates** snap-in for the **local computer** account.
3. Select the **Trusted Root Certification Authorities > Certificates** node in the left pane.

4. Look for a certificate with **AAA Certificate Services** in the Issued To and the Issued By columns.

5. Double-click the certificate and check its **Thumbprint** - d1eb23a46d17d68fd92564c2f1f1601764d8e349.

6. If the certificate exists, no action is required.

Adding new APNS root certificate to the Trusted Root CA store

1. Download the new root certificate (**AAACertificateServices 5/12/2020**) from https://support.sectigo.com/Com_KnowledgeDetailPage?Id=kA03l00000117cL.
2. Open the certificates console:
 1. Open the **Microsoft Management Console** on the server hosting the **Parallels Configuration Manager Proxy** service for the **Primary** site.
 2. Click the **File** menu and choose **Add/Remove Snap-in**. Add the **Certificates** snap-in for the **local**

computer account.

3. Select the **Trusted Root Certification Authorities > Certificates** node in the left pane.

Click the **Action** menu and choose **All Tasks > Import**.

The Certificate Import Wizard opens.

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