

HALB in 'Not Applied' state on RAS v18 Tenant Broker

- Parallels Remote Application Server 19.1

Symptoms

HALB devices have 'Not Applied' status when configured on RAS v18 Tenant Broker:

Virtual Server has the same status:

The same issue occurs when RAS Tenant Broker is upgraded from v17 to v18.0

Cause

Known issue.

Resolution

The fix should be available in RAS v18.0 Update1.

Workaround

Downgrade Tenant Broker Farm to v17.

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