



Client IP address is displayed as 127.0.0.1 in RAS Console

- Parallels Remote Application Server

Symptoms

Client IP address is displayed as **127.0.0.1** in RAS Console:

Cause

This behavior is caused by the changes in Parallels Client for Windows v17.1.2.21859. These changes are addressing some issues related to work over VPN.

Resolution

If you'd like to revert to the previous behavior (when real local IP was displayed), please do the following on the client PC:

1. Create an empty **REG_SZ** registry value **LocalProxyIP** in **HKLM\Software\Parallels\AppServerClient**
 2. Log off Parallels RAS sessions;
 3. Restart Parallels Client (**File** → **Exit**)
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