



Fix PostScript printing issues

- Parallels Desktop for Mac Pro Edition
- Parallels Desktop for Mac Standard Edition
- Parallels Desktop for Mac Business Edition

I try printing some file from a virtual machine and get one of the following issues instead:

- **"The document failed to print. There was an internal error and Parallels Desktop is unable to print this document"** error message appears
- Printing is stuck at **"Converting PostScript file..."**
- **"Printing to PDF failed"** error message appears when using "Print to PDF(Mac Desktop)" option
- File is printed with wrong fonts or layout.

Resolution

Restore macOS fonts as described in [this article](#). Then try printing from your virtual machine.

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