

Logon using SAML failed. Error: The referenced account is currently disabled and may not be logged on to

• Parallels Remote Application Server

Symptoms

Error Logon using SAML failed. Error: The referenced account is currently disabled and may not be logged on to is shown after SAML authentication

Cause

The corresponding user account in "local" RAS domain is locked out.

Resolution

Unlock the account.

Check events **4740** in Security log on Domain Controllers for more details: https://docs.microsoft.com/en-us/windows/security/threat-protection/auditing/event-4740

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